

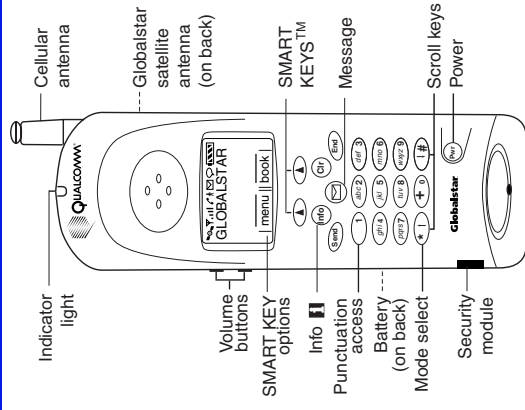
## Troubleshooting

<b>Problem</b>	<b>Solution</b>
Making Calls	<p>Rotate or fully extend the appropriate antenna.</p> <p>In Globalstar satellite mode, ensure satellite antenna has a clear view of the sky.</p> <p>Check that you selected the correct service mode:</p> <p>Press and hold <b>*1</b>, select 2 Globalstar.</p> <p>Press and hold <b>*1</b>, select 3 Digital or 4 Analog.</p> <p>Remove all service providers from Prohibited List.</p> <p>Check signal strength.</p> <p>Check that the security module is properly installed.</p> <p>If "Calling is Restricted" displays, check the Restrict Phone setting.</p> <p>Check that phone is on.</p> <p>Check that the ringer is loud enough.</p> <p>Rotate or fully extend the appropriate antenna. →</p>
Receiving Calls	<p>Check that you selected the correct service mode:</p> <p>Press and hold <b>*1</b>, select 2 Globalstar.</p> <p>Press and hold <b>*1</b>, select 3 Digital or 4 Analog.</p> <p>Remove all service providers from Prohibited List.</p> <p>Check signal strength.</p> <p>Check that the security module is properly installed.</p>

## Troubleshooting

<b>Problem</b>	<b>Solution</b>
Receiving Calls (continued)	<p>In Globalstar satellite mode, ensure satellite antenna has a clear view of the sky.</p> <p>Check that you selected the correct service mode:</p> <p>Press and hold <b>*1</b>, select 2 Globalstar.</p> <p>Press and hold <b>*1</b>, select 3 Digital or 4 Analog.</p> <p>Remove all service providers from Prohibited List.</p> <p>Check signal strength.</p> <p>Check that the security module is properly installed.</p>
Globalstar →	
Cellular →	
<p><b>My phone number is:</b> (to see your phone number, turn phone on or press Info key)</p>	
<p><b>My service provider's number is:</b></p>	
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## QUALCOMM Globalstar GSP-1600 Tri-Mode Phone Quick Reference Card



## Basic Operations

**Select Mode** From standby mode, press and hold **\*** until mode menu displays.

- Press **1** Auto Mode,
- 2** Globalstar, **3** Digital, or **4** Analog.

**Make Calls** Select mode (see above).  
Extend cellular antenna or rotate satellite antenna.  
Enter phone number.  
Press **SEND**.

**Save Phone Book Entry** Enter phone number.  
Press **▲** **save**.  
Enter name and location.  
Press **▲** **ok**.

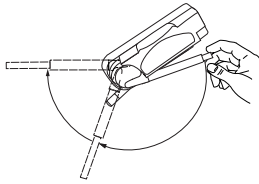
**Find Phone Book Entry** Press **▲** **book**.  
Press **▲** **find**.  
Press **1, 2, or 3**.  
Enter numbers or letters.  
Press **▲** **find**.

**View Messages** Press **✉**.  
Press **▲** **voice or text**.  
Press **▲** **view**.  
Press **▲** **next**.

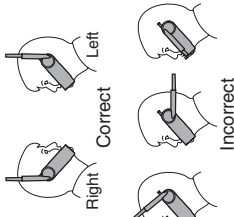
**Information** Get help when **?** displays.

## Satellite Antenna

Rotate the antenna. Do not push or pull.

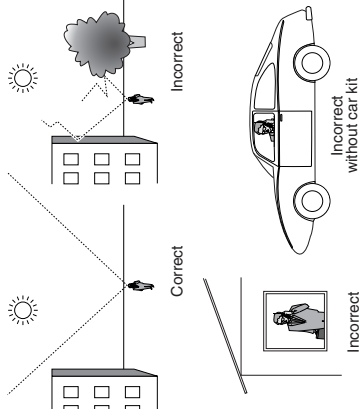


Move the antenna to the optimal position.



## Satellite Calls

Move yourself to the optimal position.



**Important:** Be sure that the satellite antenna is pointing straight up and has a clear view of the sky (a) when making or receiving satellite calls and (b) when using the keypad or viewing the screen.